



## Comprehensive, Affordable, Productivity

### Advanced communications from FrontRange Solutions

#### FrontRange IP Office Suite

FrontRange IP Office Suite is the foundation member of the Communication Management product family. Designed from the ground up entirely in software, this standards-based software design provides an advanced business phone system for feature-rich voice communications that replaces complex, proprietary telephony hardware.

The IP Office Suite provides growing and distributed businesses, enterprise class business communications solutions that maximize your employee productivity, cut your costs and enhance your customer interactions with a complete, all-in-one communication management solution from FrontRange.

#### Comprehensive

Running on a single MS Windows server the IP Office Suite softswitch lets you access traditional phone services and Internet-based network services from one complete system that includes:

- Powerful IP-PBX business telephone system
- Voice over IP (VoIP)
- Communicator SoftPhone
- Auto attendants
- Unified Voice Messaging and E-mail integration
- Support for desktop VoIP phones using SIP
- On demand conversation recording via softphone
- System call detail reporting
- Web-based self administration
- Microsoft Live Communications Server integration
  - Presence based call handling
  - Outlook integration - Click to dial and screen pop
- Built migration to FrontRange GoldMine® IP Voice Suite
- Built migration to FrontRange IP Contact Center

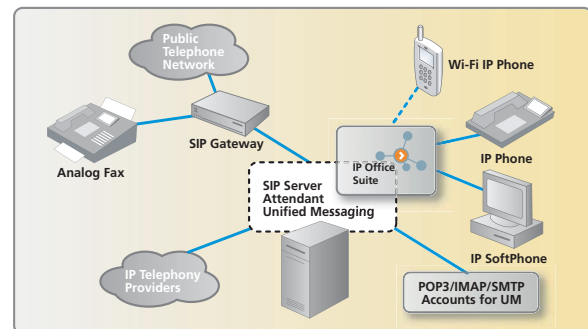
This suite of telephony and software integration components are designed to be a foundation on which you can build a communication strategy that improves employee effectiveness when interacting with customers and improve the customer experience when interacting with your business.

#### Affordable

Drive down the costs of communications. Step away from complex, expensive, proprietary phone system and eliminate the need for proprietary network components and gateways. Choose from the wide variety of SIP compliant IP phones or USB headsets for high function, low cost desktop telephone options. Self management reduces the need for expensive outside technicians using the single web based console for easy administration. Eliminate interoffice toll charges by communicating with remote offices and remote workers with VoIP.

#### Productivity

Raise employee productivity with simplified features like our Communicator desktop softphone that is designed to make the everyday telephone tasks of handling multiple calls, transfers, conferencing, and voice mail retrieval easier than ever. Mobile employees can stay in touch and in control both inside and outside of the office with mobile devices integrated to the IP Office Suite unified voice messaging platform. The IP Office Suite uses Voice Over IP to extend all the advanced features of the IP Office Suite to teleworkers and remote employees anywhere there is high speed internet access.



#### Open platform flexibility

This comprehensive business telephony solution can be implemented to handle the needs of an entire company or it can be deployed alongside existing systems to support a single department with a higher level of communications needs.

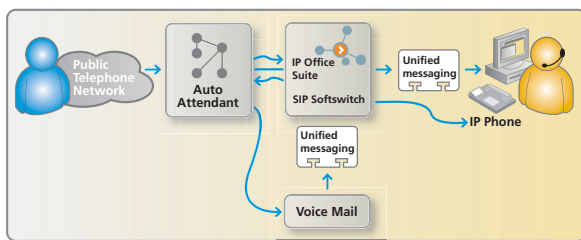
This approach ensures that you have all the foundation communication capability to build on to help your business drive sales, service your customers, and manage your business without extensive business interruption.





### Multi-dimensional Unified Messaging

Elevate productivity by consolidating voicemails and e-mails and in one user inbox to simplify message access and response management. Unified messaging is configurable to offer choices matching the needs of each user. The voicemail-only option is for employees who only want to manage messages locally or remotely from a telephone or Communicator softphone. You can choose to have traditional telephone voicemail access and receive and manage voicemail in their email client. Or you can choose to implement text to speech messaging that allows users to call in and have the system read them their emails and allow them to reply by phone. The Mobile device support gives mobile users full access to retrieve e-mail and voice mail from compatible mobile devices such as the Palm® Treo™ or Blackberry.



### Professional inbound call handling

Multiple automated attendants allow you to welcome your callers by giving them easy access to departments with choices from voice-prompted menus or direct employee access by dialing an extension number or a name. The automated attendant may be used as a primary interface for incoming calls or as backup for a live operator when call volumes are high, for lunch and after-hours support.

### Simplified System Management

System call detail is accessed and changes are made through a simple point-and-click Web interface that ensures that your changing business needs can be easily accommodated.

### Advanced Applications for Microsoft Users

IP Office Suite has built in integration to Microsoft Live Communications Server to enable advanced telephony integration to Microsoft Exchange. Screen pops with call control options, click-to-dial directly from Microsoft Outlook, from contact lists, or Word via Smart tag technology, even use presence based call handling rules to make call handling easy and flexible.

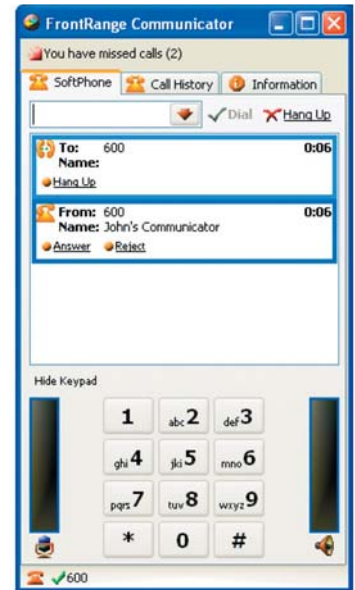
### Communicator Softphone and IP Extension

The Communicator desktop softphone features include makes dialing from your call history log and other everyday telephone tasks like handling multiple calls, transfers, conferencing, and voice mail retrieval easier than ever, from your desk or from the road.

If your users prefer, the IP Office Suite can also be deployed in conjunction with a SIP standard handset extending advanced phone capabilities through out your organization.

### Support Remote Users

Remote users can work as efficiently if they were in the main office. With Voice over IP extensions remote users have access to all of the features and capabilities of the IP Office Suite by using high speed internet connections. When a caller dials into the main office and enters the user's extension the phone calls ring at the remote IP extension just as if they were in the local office.



### Future-Proof Your Business

With the software-based IP Office Suite you can stay current with the latest features from FrontRange Solutions by simply updating your system software. FrontRange gives you the flexibility to upgrade and expand your system and add advanced applications as your business grows or the communications requirements of your business change.

## IP Office Suite

### Comprehensive communications driving business value in every customer interaction

Call 800.776.7889 and press option 2 to speak to a FrontRange Solutions representative today, and discover the benefits of the IP Office Suite.

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